



News from Franklin County Public Health

FOR IMMEDIATE RELEASE

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Notice to Public

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Frequently Asked Questions regarding COVID-19 vaccine distribution answered by the Franklin County Health Department

Who is eligible to be vaccinated in New York?

Anyone who is 16 or older and lives, works, or studies in New York.

What vaccines are available?

Currently, three COVID-19 vaccines have been approved by the FDA and New York State's independent Clinical Advisory Task Force. They are:

- Pfizer (approved for those 16 and older)
- Moderna (approved for those 18 and older)
- Johnson and Johnson (approved for those 18 and older)

How do I register for vaccination?

Go to <https://vaccinefinder.org/>. This site will direct you to state-run sites, pharmacies, and clinics being held within a 50 mile radius of your zip code.

Go to <https://am-i-eligible.covid19vaccine.health.ny.gov> for vaccination at state-run sites near you (Plattsburgh and Potsdam are the closest).

Clinic information is posted on our website at <https://franklincountyny.gov>. Click on Coronavirus Updates and Guidance.

What if I don't have a computer or access to the internet?

Give one of these agencies in Franklin County a call. They will help with registration.

- Community Connections 518 521-3507
- Tri-Lakes Center for Independent Living 518 891- 5295
- Office for the Aging 518 481-1526
- Public Health 518 481-1710
- COVID-19 Call Center 518 481-1111

Please pass this information on to anyone you know who does not have access to a computer or the internet.

Is it necessary to register for vaccination on the internet?

No. Not always. Many clinics are now open to people without prior registration. Look for clinics advertised as “Walk-in” or “Open”.

For one reason or another, I didn't get my scheduled 2nd dose of Moderna. Is it possible to get my 2nd dose at a Franklin County Public Health clinic?

Yes. People in need of their second dose of Moderna can come to one of our open clinics. We ask that people arriving for second doses bring their vaccination card or proof of first dose with them. This is especially important if the first dose was given outside of New York State – we will not be able to administer the vaccine without proof of first dose including type of vaccine and date administered. If you got your first dose in New York State, we should be able to look you up in our system. See us at one of our open clinics or call us at 518 481-1710 if you have any questions regarding a missed 2nd dose.

I need transportation assistance to my COVID-19 vaccination site. What are my options?

Below are three options available for Franklin County residents who need transportation assistance to their vaccination appointments:

Option 1:

Franklin County Public Transportation is available on the Demand Runs within Malone, Tupper Lake, and Saranac Lake. The hours of operation of these service are as follows:

Malone: 8:00am to 4:00pm (Monday- Friday)
Tupper Lake: 7:00am to 3:00pm (Monday- Friday)
Saranac Lake: 8:00am to 2:00pm (Monday –Friday)

This service can be used for transportation to and from pre-arranged COVID-19 vaccine appointments within those towns. There will be no fee charged for transportation services used to get the COVID-19 vaccination. Public Transportation requires a 24-hour notice to arrange transportation. Schedule these on demand appointments by calling 518-483-9000 (during business hours of 8:00am to 4:00pm).

Option 2

Residents who have Medicaid can schedule transportation to a vaccine appointment by calling Franklin County Medicaid Transportation at 1-888-262-3975.

Option 3:

Contact the Franklin County Office for the Aging 518-481-1526, Tri-Lakes Center for Independent Living 518 891- 5295, or Community Connections 518 521-3507 for assistance.

Why should I get vaccinated?

- COVID-19 vaccination will help keep you from getting COVID-19
- Once you are fully vaccinated, you can start doing more
- COVID-19 vaccination is a safer way to help build protection
- COVID-19 vaccination will be an important tool to help stop the pandemic
- COVID-19 vaccines are safe and effective
- None of the COVID-19 vaccines can make you sick with COVID-19

Learn more at [Benefits of Getting a COVID-19 Vaccine | CDC](#)