



Franklin County Public Health

FOR IMMEDIATE RELEASE

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Notice to Public

January 29, 2021

Transportation Assistance for Seniors Seeking COVID-19 Vaccinations

Below are three options available for those seniors needing transportation assistance to their vaccination appointments:

Option 1:

Franklin County Public Transportation is available for seniors on the Demand Runs within Malone, Tupper Lake, and Saranac Lake. The hours of operation of these service are as follows:

Malone: 8:00am to 4:00pm (Monday- Friday)

Tupper Lake: 7:00am to 3:00pm (Monday- Friday)

Saranac Lake: 8:00am to 2:00pm (Monday –Friday)

This service can be used for transportation to and from pre-arranged COVID-19 vaccine appointments within those towns. There will be no fee charged for transportation services used to get the COVID-19 vaccination. Public Transportation requires a 24-hour notice to arrange transportation. Seniors can **schedule these on demand appointments by calling 518-483-9000** (during business hours of 8:00am to 4:00pm).

Option 2

Seniors who have Medicaid can schedule transportation to a vaccine appointment by calling **Franklin County Medicaid Transportation at 1-888-262-3975**.

Update - If you have Medicaid and live in Franklin County please call Medical Answering Service (MAS) to request transportation at 1-844-666-6270. This is a new number for all Franklin County medicaid recipients in need of transportation to and from doctor appointments. I am the Medical Transportation Specialist for Franklin County at JCEO. We would be happy to assist anyone who may need help scheduling for transportation or who has any questions by calling 518-483-0934 Monday thru Friday 8:00 am to 3:30 pm.

Option 3:

Seniors who **do not** have Medicaid OR friends, neighbors, or family members to drive them to their vaccination appointments, please contact the **Franklin County Office for the Aging at 518-481-1526** for assistance.

No matter what option one chooses, please be sure to wear a face mask/covering at all times while in the vehicle/bus.